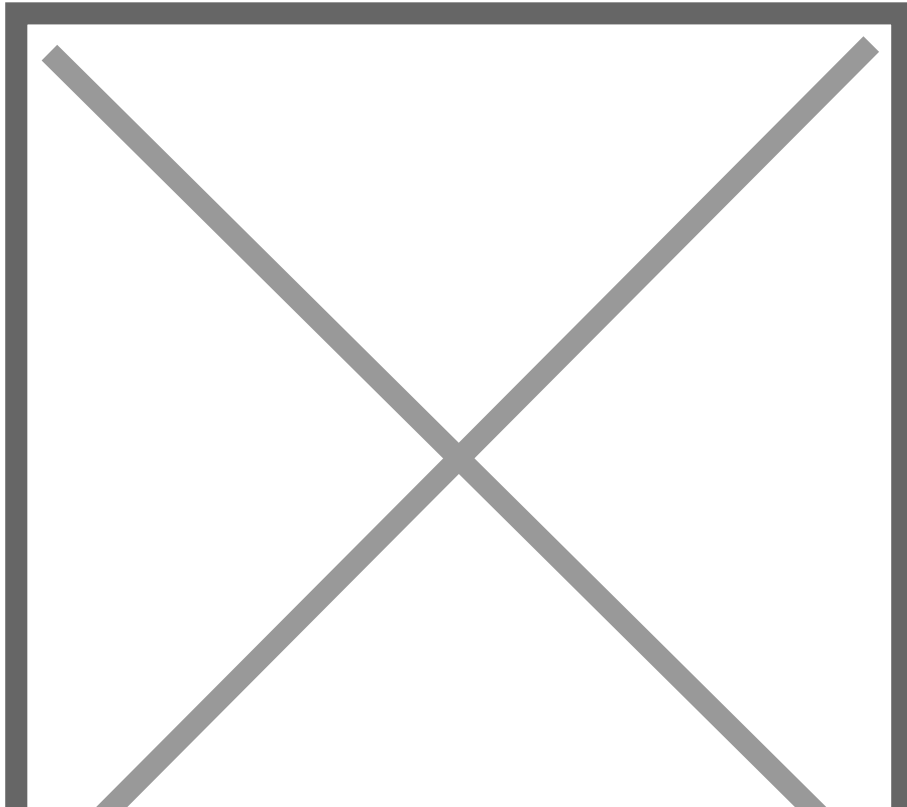


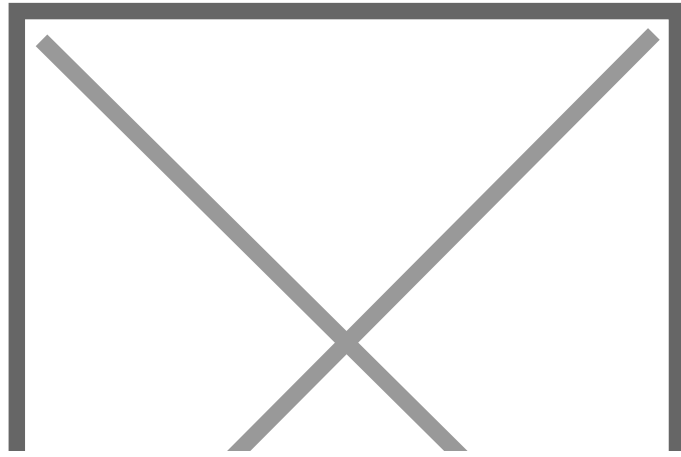
# X-Creds Fix

Login as Ladmin and open System settings > Users & Groups

Click on the ? next to the user that needs to be fixed

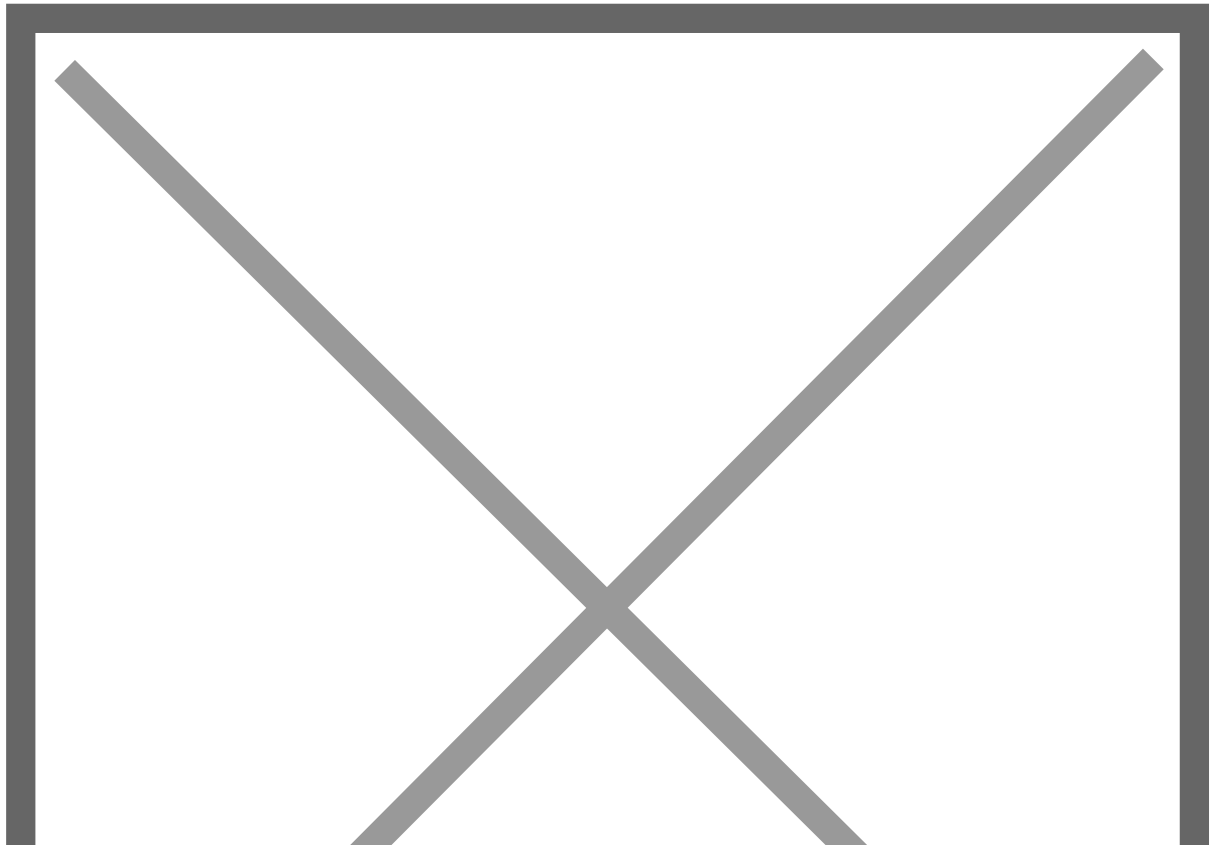


Click on Delete user

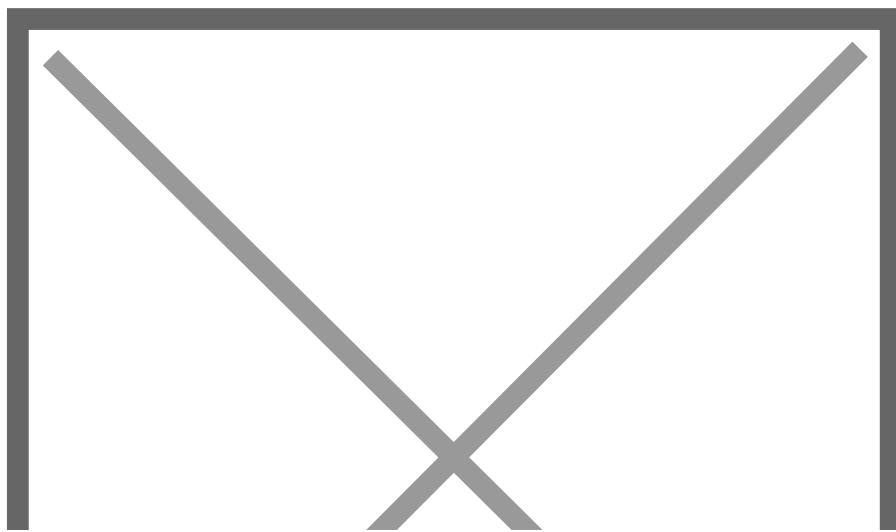


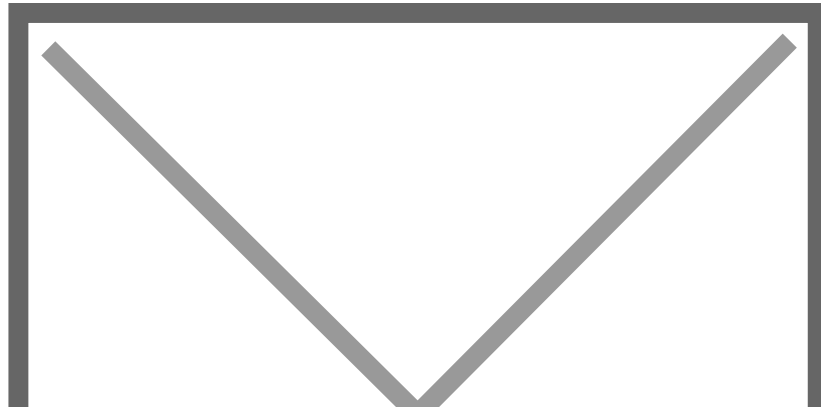
Select the option to Not change the home folder.

**BE VERY CAREFUL DURING THIS STEP, A MISTAKE COULD LOSE ALL OF THE  
USERS LOCAL FILES**



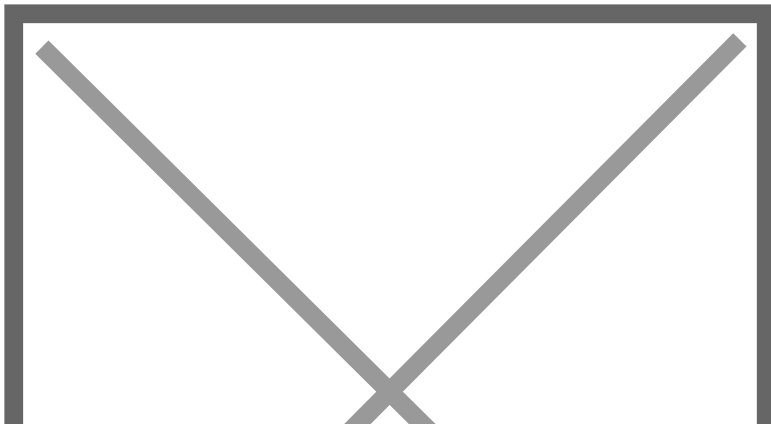
After deleting the user, open finder and navigate to the computer's disk

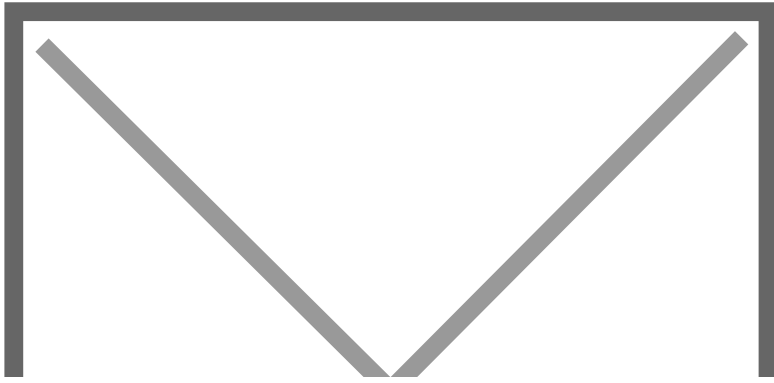




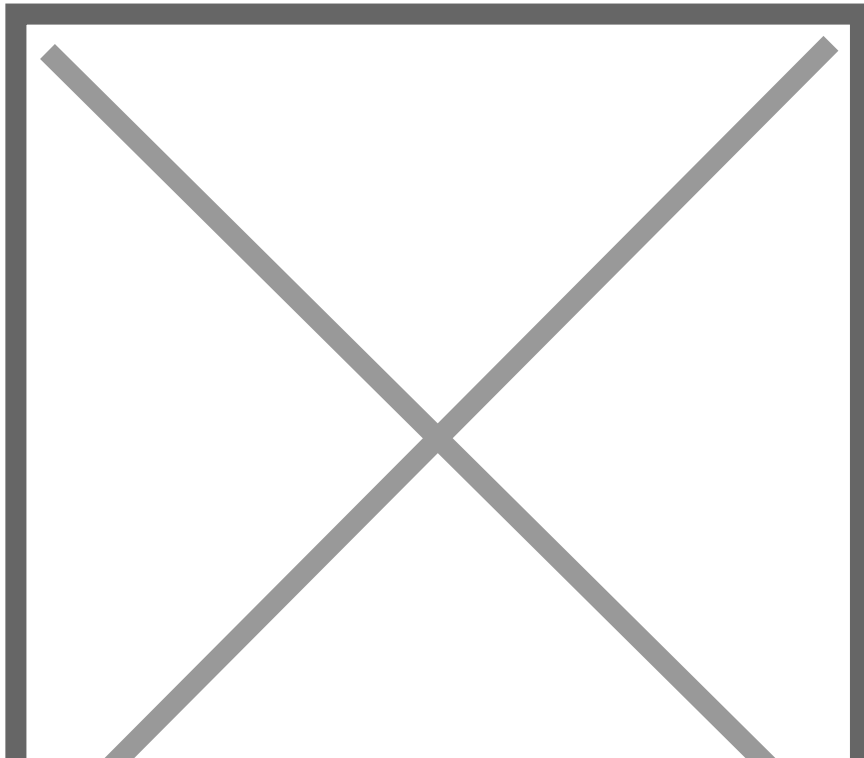
Navigate to Macintosh HD > Users

Find the users old folder and Rename it, taking off the (Deleted) from the name



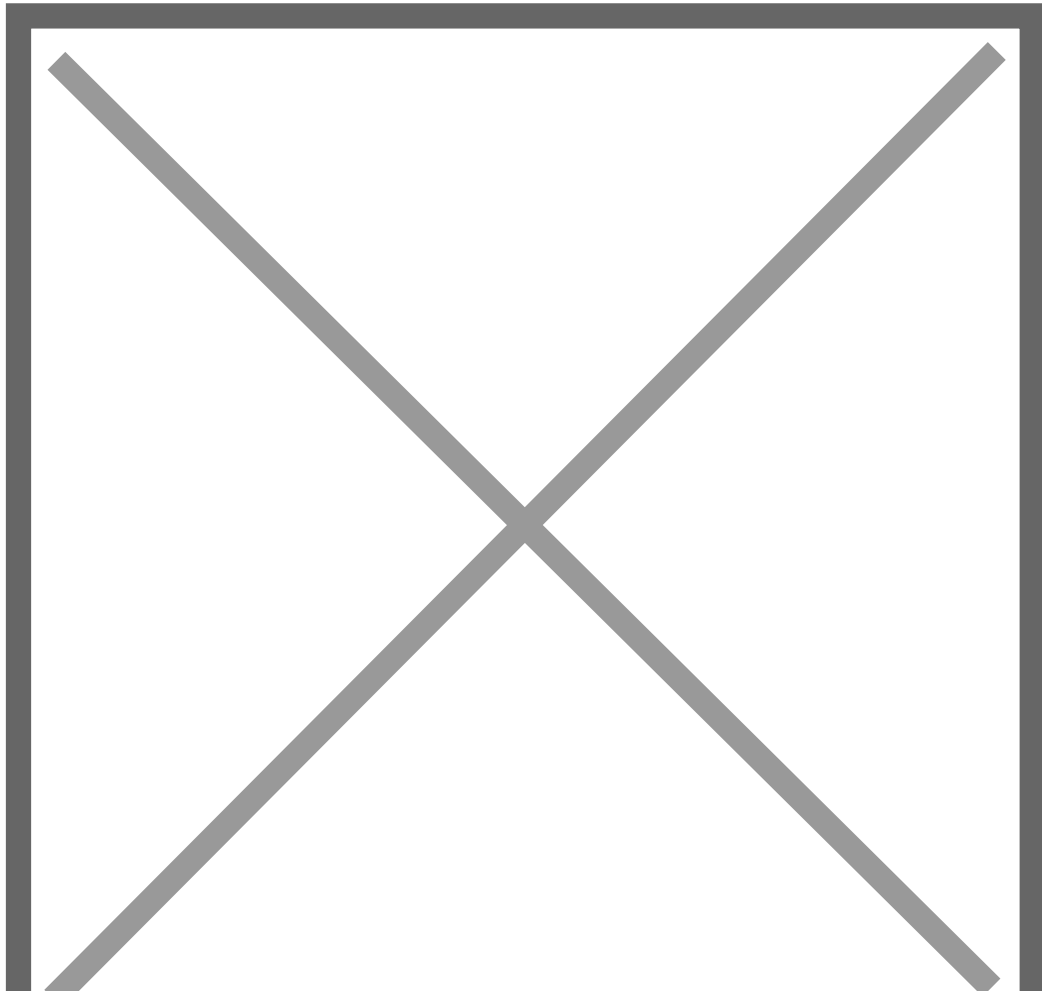


Return to System settings > Users & Groups



Click “add user” And fill in the information to match their old account.

- Make sure the Account name field matches the name of the home folder or their files will not be there when they log in.
- The password field should be their current AD password.



When finished, Create the user and you are done. Log out of Ladmin and make sure they can log in.

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Revision #2

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