

X-Creds Fix

Login as Ladmin and open System settings > Users & Groups

Click on the ? next to the user that needs to be fixed

AD_4nXfXNoeRULBe7M1agcMcwjkk-uYn6b0qAc4J22B9

Click on Delete user

AD_4nXfOAYDVCT2P9QrSXfAfC4U_3XM

Select the option to Not change the home folder.

**BE VERY CAREFUL DURING THIS STEP, A MISTAKE COULD LOSE ALL OF THE
USERS LOCAL FILES**

AD_4nXe1gUeyKX5faPHu2XUvhNeN2IHFR7tzy-J81M6x1EdoSdQhxL6T8a

After deleting the user, open finder and navigate to the computer's disk

AD_4nXfnBoL8wPtZrNccB4Po5IFX4so4Q9658-tYj7IE2E

AD_4nXfMSs5psCgRoOZouuLpWALyAOpG73Cf9

Navigate to Macintosh HD > Users

Find the users old folder and Rename it, taking off the (Deleted) from the name
AD_4nXc1HGUX_Ugc0d_QhYb6iy-dTY5HaYRGdeLjhAqZNE

AD_4nXcpRP51Kla0G90xCcDQTMPURBy_Qwp2mDOTNHD

Return to System settings > Users & Groups

Click “add user” And fill in the information to match their old account.

- Make sure the Account name field matches the name of the home folder or their files will not be there when they log in.
- The password field should be their current AD password.

When finished, Create the user and you are done. Log out of Ladmin and make sure they can log in.

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