

Rapid Identity Password Reset

Rapid Identity/PowerSchool Login/Password Reset

1. To login go to my.ncedcloud.org
 2. Username: student id number
 3. Password: (teacher can see the password)
 4. Data Managers can change all student/staff passwords
 5. Teachers can change only their students' passwords.
 6. Login to RapidIdentity
 7. Click Profiles on the left-hand side of the screen
 8. Click on HelpDesk for Students
 9. Search for the student by First Name, Last Name or Student ID
 10. Click the box beside his/her name
 11. Click Reset Password Box
 12. Enter a Password to Reset- Must include a Capital Letter and a Number has to 8
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