

# iPad Reset- return to service steps

## iPads return to service steps

**Make sure you scan asset on the ipad/macbook reset spreadsheet**


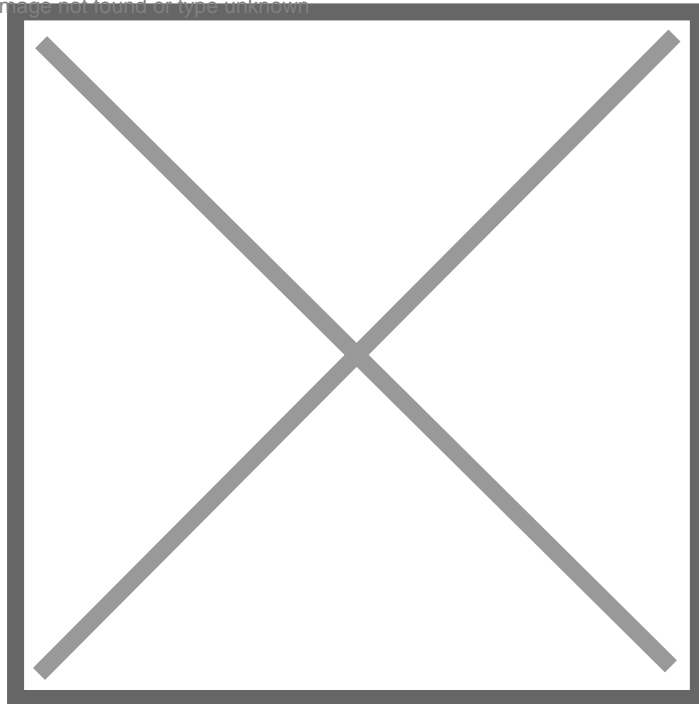
1. Go to Settings  > Privacy & Security > Location Services
2. Toggle on Location Services

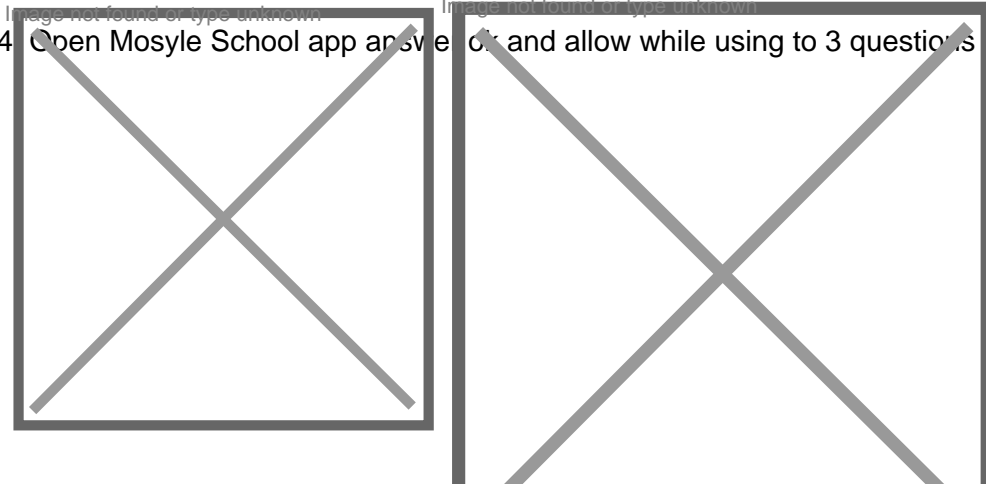
Image not found or type unknown



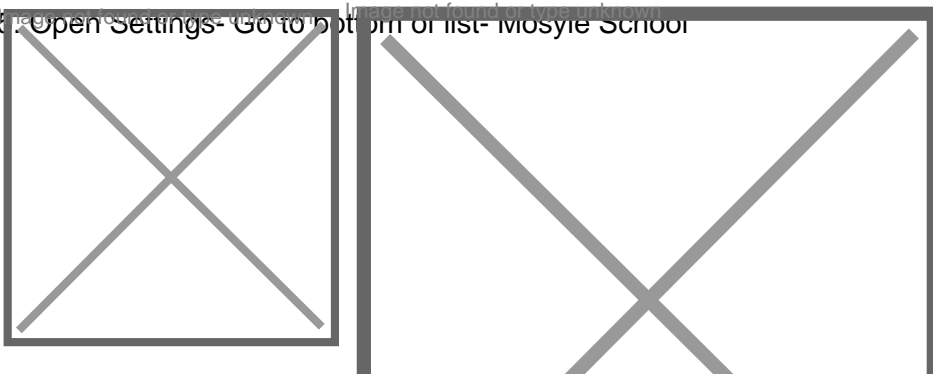
3. Make sure the following Apps are showing on home screen:



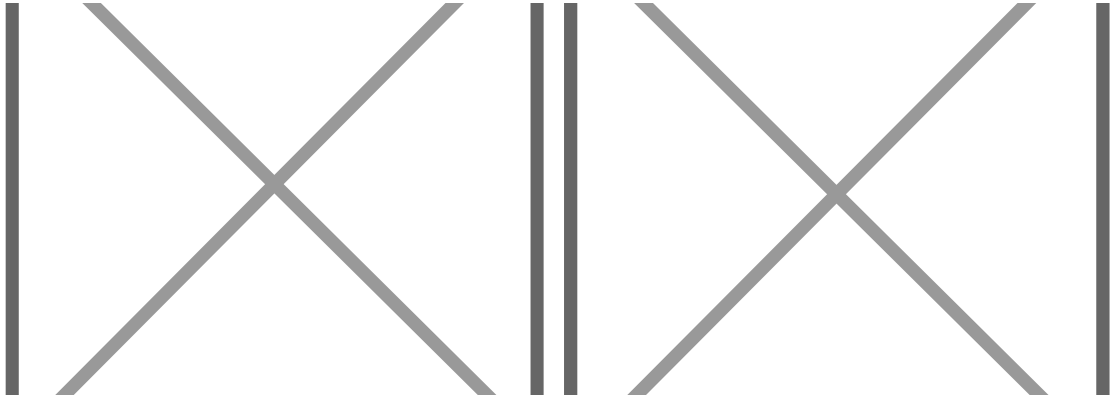
4. Open Mosyle School app answer ok and allow while using to 3 questions



5. Open Settings- Go to bottom of list- Mosyle School



6. Go back to settings- Display and Brightness- set Auto-Lock to 15 min



## 7. Go back to Settings- General- Shut Down

---

Revision #5

Created 25 March 2024 12:54:06 by Lisa Cartner

Updated 11 October 2024 11:10:52 by Lisa Cartner