

# iPad Reset- return to service steps

## iPads return to service steps

**Make sure you scan asset on the ipad/macbook reset spreadsheet**

1. Go to Settings <sup>AD\_</sup> > Privacy & Security > Location Services
2. Toggle on Location Services  
AD\_4nXcSFbTEJTDCQE\_z9CUrFWfkcfyoZnQ

3. Make sure the following Apps are showing on home screen:

AD\_4nXff4trOzrSSbIH1KtfGpr7kpAD\_4nXe9UHB0OGuDPdmsZjNNTmV7t9V  
4. Open Mosyle School app answer ok and allow while using to 3 questions

5. Open Settings- Go to the bottom of the list and find apps.

AD\_4nXc75N80JXcwYxfQ\_4KQfs9oa6hj4onCnPkV7-EdOKnZ187bx56d0uRM4ZXzER9bixWOA.

6. Find Mosyle (will be in alphabetical order)

AD\_4nXcl8xNzn7Bln19JVDZ4ug1tDUyTuSI7d80J8aGQizjaiQp1gm4zfKP6AHG

7. Click Location and change to Always

AD\_4nXegM8NZC1bhBpgqo6yxVeYsojYQGak5mwm0NjTKk\_Gi\_gxJN2\_uRIF

6. Go back to settings- Display and Brightness- set Auto-Lock to 15 min

## 7. Go back to Settings- General- Shut Down

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