
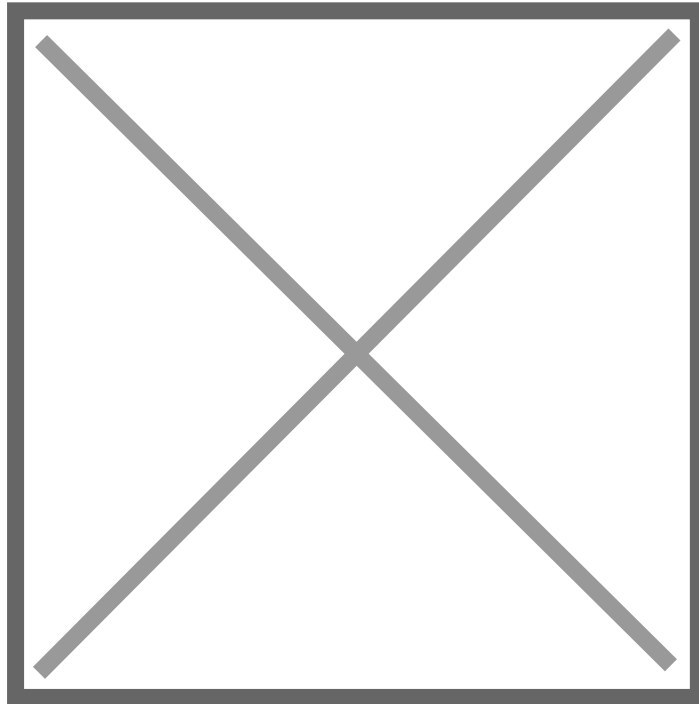


# iPad Reset- return to service steps

## iPads return to service steps

**Make sure you scan asset on the ipad/macbook reset spreadsheet**

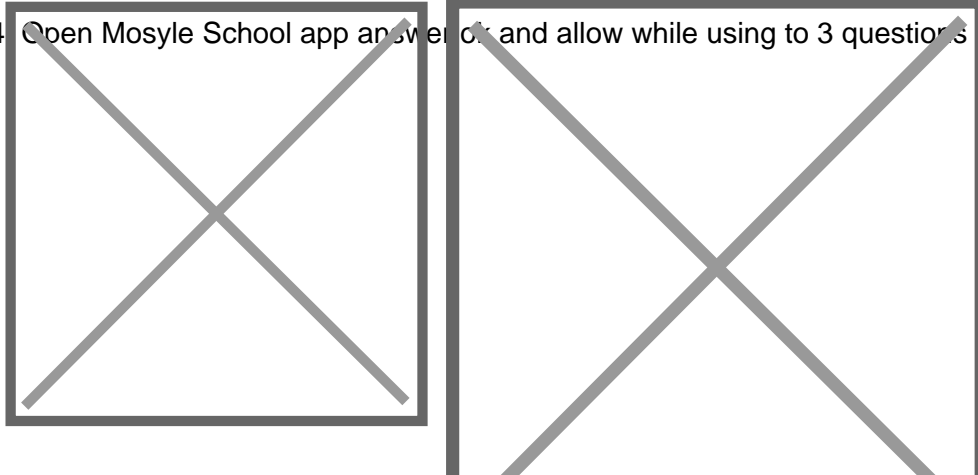
1. Go to Settings  > Privacy & Security > Location Services
2. Toggle on Location Services



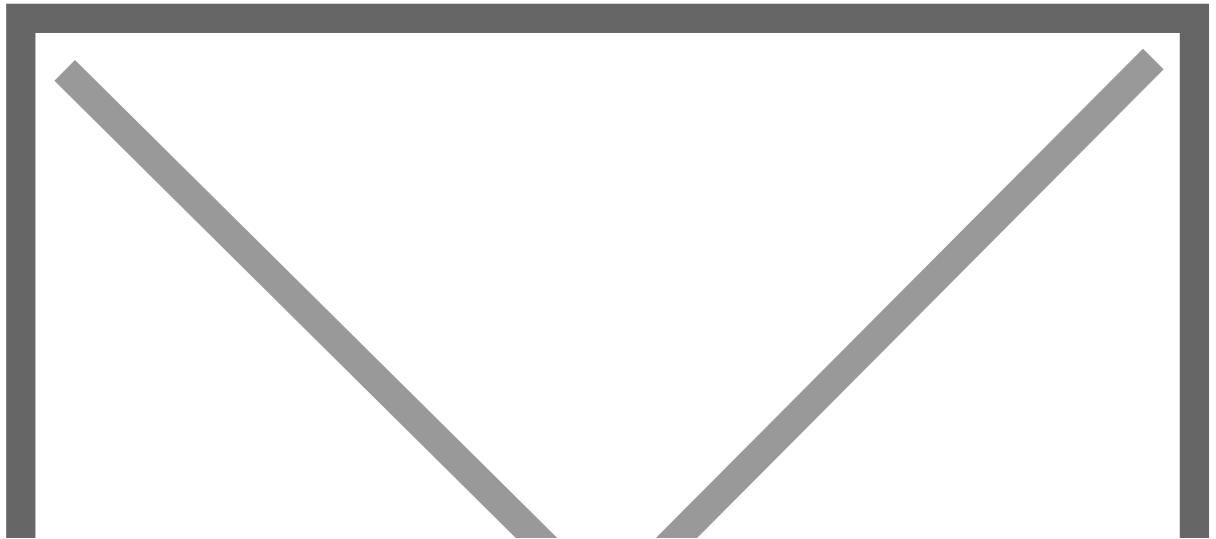
3. Make sure the following Apps are showing on home screen:



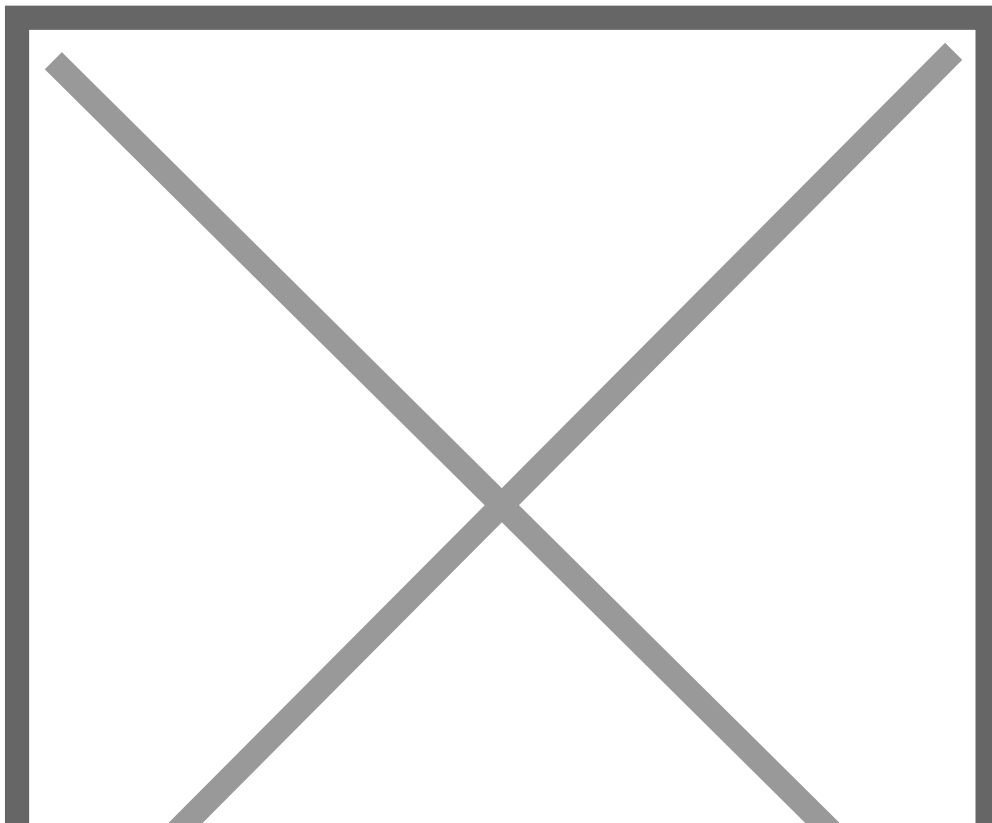
4. Open Mosyle School app and answer or allow while using to 3 questions



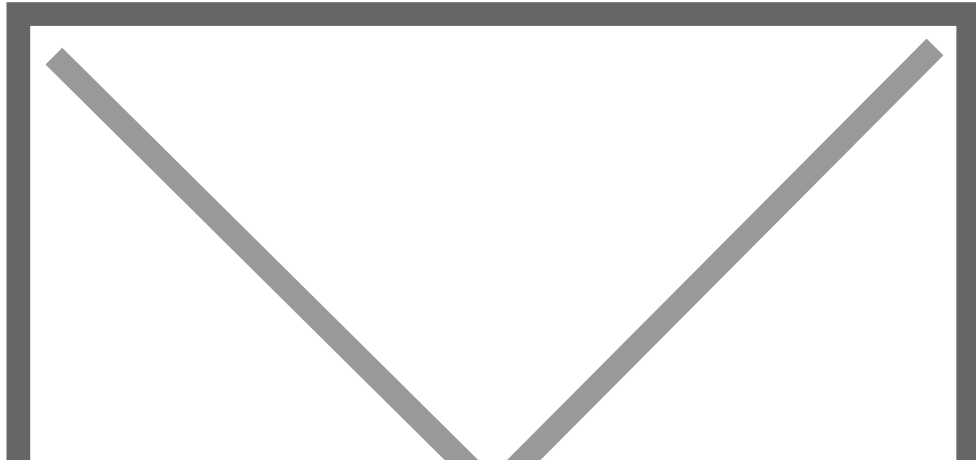
5. Open Settings- Go to the bottom of the list and find apps.



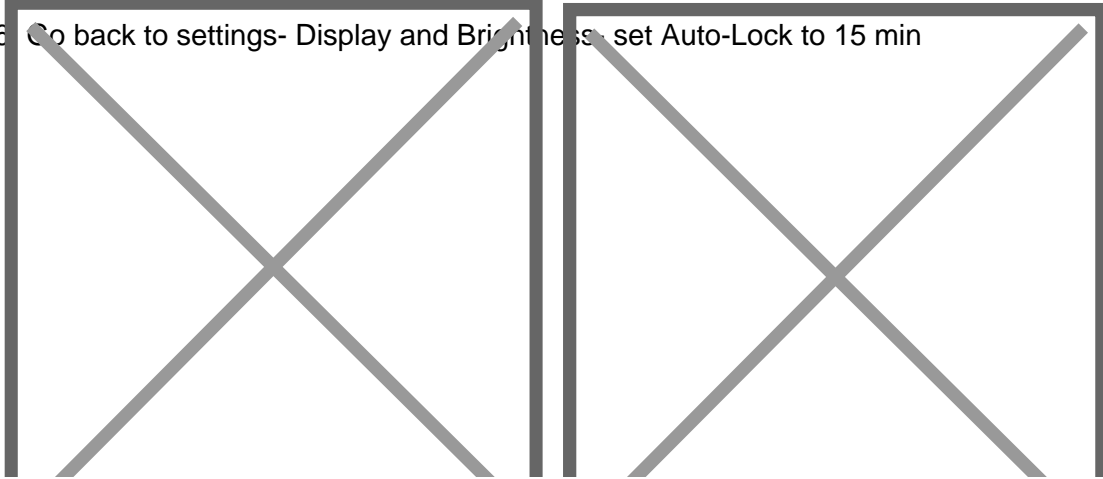
6. Find Mosyle (will be in alphabetical order)



7. Click Location and change to Always



6. Go back to settings- Display and Brightness- set Auto-Lock to 15 min



7. Go back to Settings- General- Shut Down

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Revision #6

Created 25 March 2024 12:54:06 by Lisa Cartner

Updated 13 January 2025 16:21:53 by Lisa Cartner