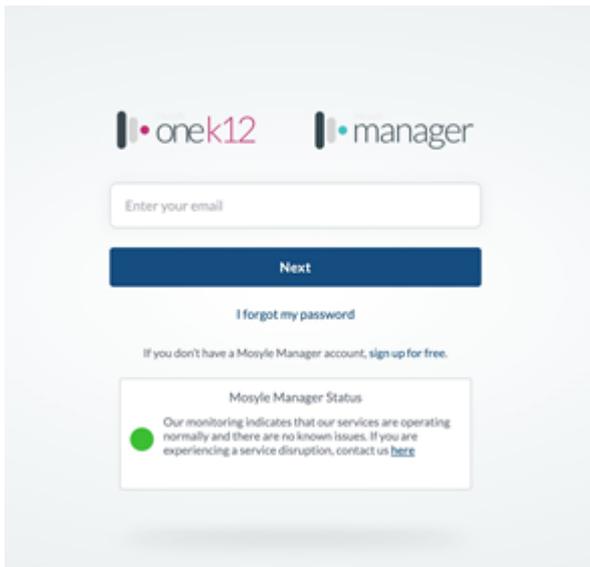


How to Reset iPad Passcodes

iPad Passcode Reset Directions

1. Go to myschool.mosyle.com and login with your provided login.

Note: Change the password for security purposes

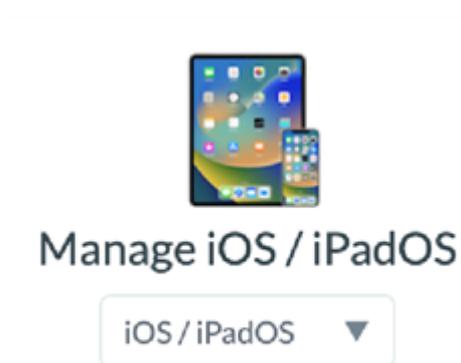


2. Click, "Management," at the bottom of the screen to access the Device Enrollment screen



Device Enrollment Screen Notes:

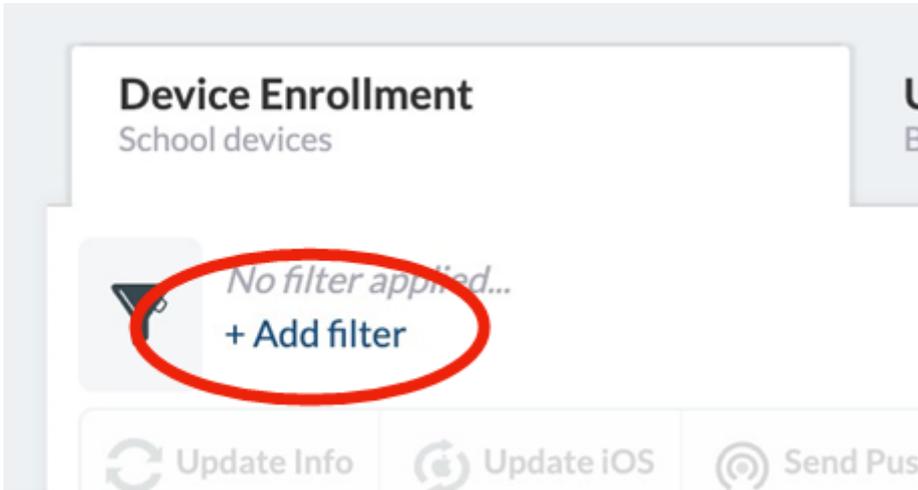
- Make sure the top left shows this image.



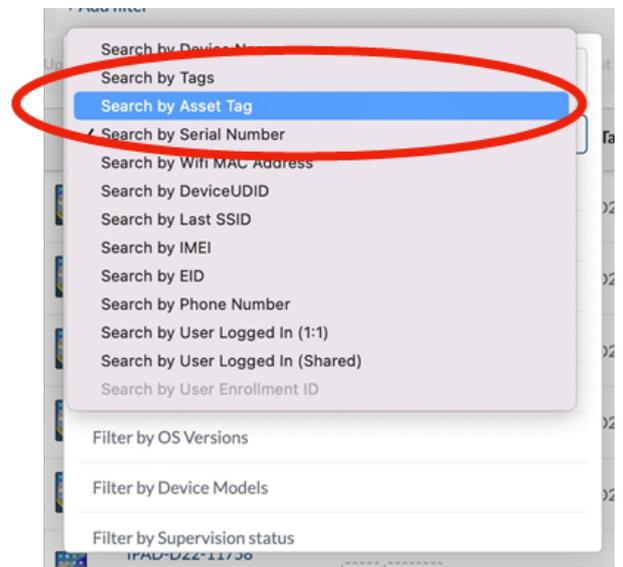
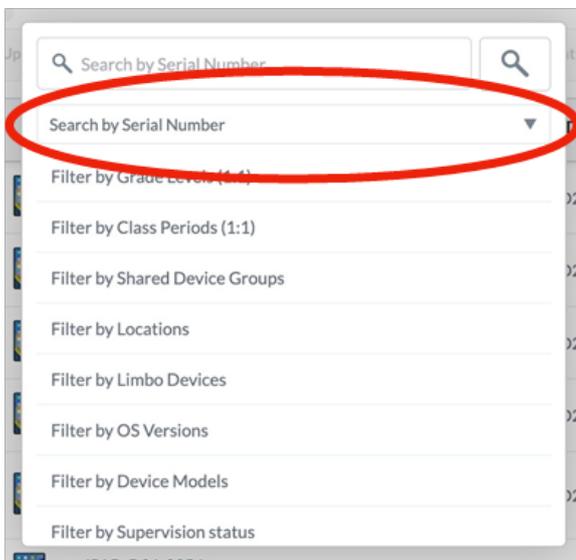
These directions will ONLY work for iPad Passcode purpose

- Do not worry about device names listed. Some may not list the asset tag, and that's not a problem.

3. Click +Filter under Device enrollment



4. Click the, "Search by Serial Number," dropdown and change it to, "Search by Asset Tag."



5. Type in or scan the asset tag

NOTE: Type the whole asset tag, not just the numbers at the end

ipad-d22-12345

Search by Asset Tag

6. Click on the device name (asset tag number). Make sure the correct student name is listed.

| Device Name | Tags | Asset Tag | Serial Number | OS | Battery | HD |
|---|-------------|----------------|---------------|--------|---------|-------------------|
| IPAD-D22-11667 1:1 - Grayson Colt Sparks | DEP Student | IPAD-D22-11667 | N619R7WR6N | 15.6.1 | 25% | 32% (21 GB/64 GB) |

7. Click the, "More," dropdown and choose, "Remove Lock Passcode."

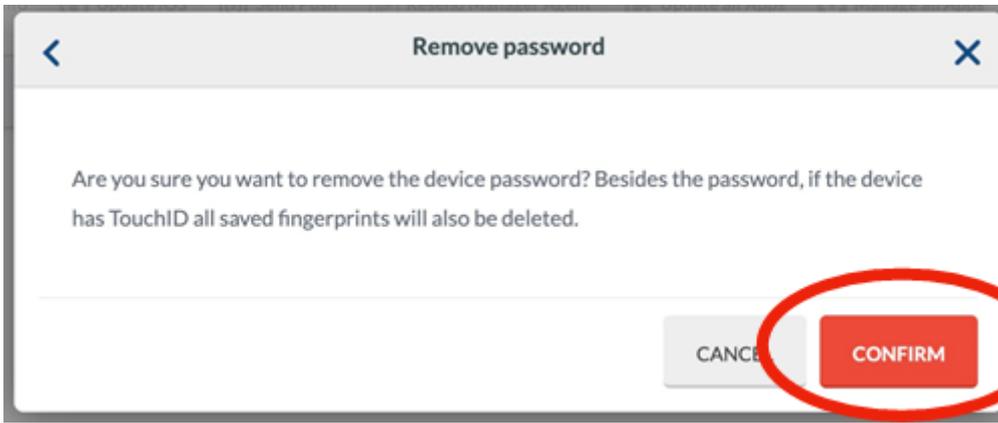
de Cartner

Screen View Update Send Push More

- Disable Activation Lock
- Erase Device
- Lock device
- Remove Lock Passcode**
- Turn off the screen
- Remove Restrictions Passcode

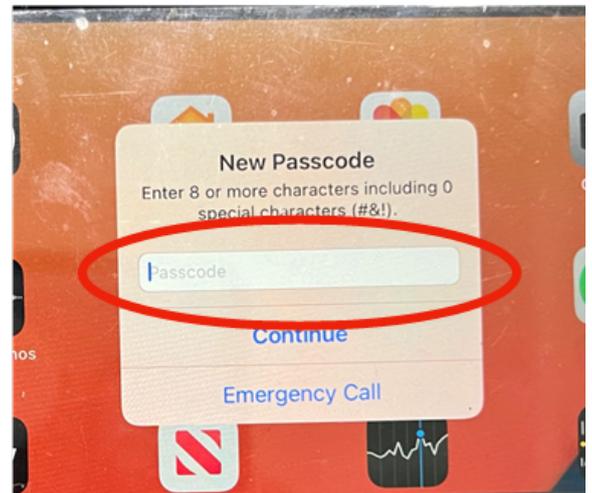
8. Click, "Confirm."

This disables the passcode and sends a reset command to student iPad



9. Student iPad will get a message to reset the passcode. Click, "Change Now," and then enter new passcode.

Note: If student clicks, "Later," they will have 59 minutes to reset before they are forced to.



Revision #8

Created 4 January 2023 20:06:09 by Ethan Dancy

Updated 4 January 2023 20:28:20 by Ethan Dancy