

# How to Powerwash a Chromebook

## Factory reset your Chromebook

1. Sign out of your Chromebook.
2. Press and hold **Ctrl + Alt + Shift + r**.
3. Select **Restart**.
4. In the box that appears, select **Powerwash** and then **Continue**.
5. Follow the steps that appear and sign in with your Google Account.

**Note:** The account you sign in with after you reset your Chromebook will be the **owner account**.

6. Once you've reset your Chromebook:
  - Follow the onscreen instructions to set up your Chromebook
  - Check if the problem is fixed

---

Revision #1

Created 23 August 2024 14:51:26 by Ethan Dancy

Updated 23 August 2024 14:51:44 by Ethan Dancy