

# Chrome

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# How to Fix Chrome Crashing on Macbooks

1. Uninstall Google Chrome
2. Trash everything in ~/Library/Application Support/Google/Chrome
3. Reinstall google Chrome fom Filewave

# Google Chrome Keyboard Shortcuts

This is a partial list. For a full list, see [click here](#).

To navigate windows and tabs in Chrome:

Action	Shortcut
Open a new window	⌘+N
Open a new tab	⌘+T
Open a new window in Incognito mode (enhanced privacy)	⌘+Shift+N
Reopen the last tab you closed (up to 10 of the most recent tabs)	⌘+Shift+T
Move to the tab in position (number)	⌘+(number) (1-8)
Close current window	⌘+Shift+W
Close current tab or popup	⌘+W
Go to previous page in browsing history	Delete or ⌘+[
Go to next page in browsing history	Shift+Delete or ⌘+]
Open home page in current window	⌘+Shift+H

To control text in Chrome:

Action	Shortcut
Copy highlighted text	⌘+C
Paste text	⌘+V
Paste unformatted text	⌘+Shift+Option+V
Copy and delete highlighted text	⌘+X or Shift+Delete

To control the address bar in Chrome:

Action	Shortcut
Perform a search on text in the address bar	Enter

Open URL in a new tab	⌘+Enter
Highlight the URL in the address bar	⌘+L
Navigate drop-down menu	Page Up/Page Down

To control the current page in Chrome:

Action	Shortcut
Print current page	⌘+P
Save current page (to your computer)	⌘+S
Reload current page	⌘+R
Stop reloading of current page	⌘+,
Open Find bar	⌘+F
Bookmark current page	⌘+D
Save all open pages as bookmarks in a new folder	⌘+Shift+D
Toggle full-screen mode	⌘+Shift+F
Scroll down the page	Space
Go to top of page	Home
Go to bottom of page	End

Miscellaneous shortcuts:

Action	Shortcut
Toggle Bookmarks bar	⌘+Shift+B
Open History page	⌘+Y
Open Downloads page	⌘+Shift+J
Open Clear Browsing Data dialog	⌘+Shift+Delete

# Clear cache & cookies in Chrome

1. On your computer, open Chrome.
2. At the top right, click **More** More not found or type unknown
3. Click **More tools** and then **Clear browsing data**. More not found or type unknown
4. At the top, choose a time range. To delete everything, select **All time**.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click **Clear data**.

# Troubleshoot ZScaler

Step 1. - Go to [ip.zscaler.com](https://ip.zscaler.com)

Step 2. This will show you if you are logged into ZScaler. If you are previously logged in, you can log out as pictured below.

**You are accessing the Internet via Zscaler Cloud: in the zscalerone.net cloud.**

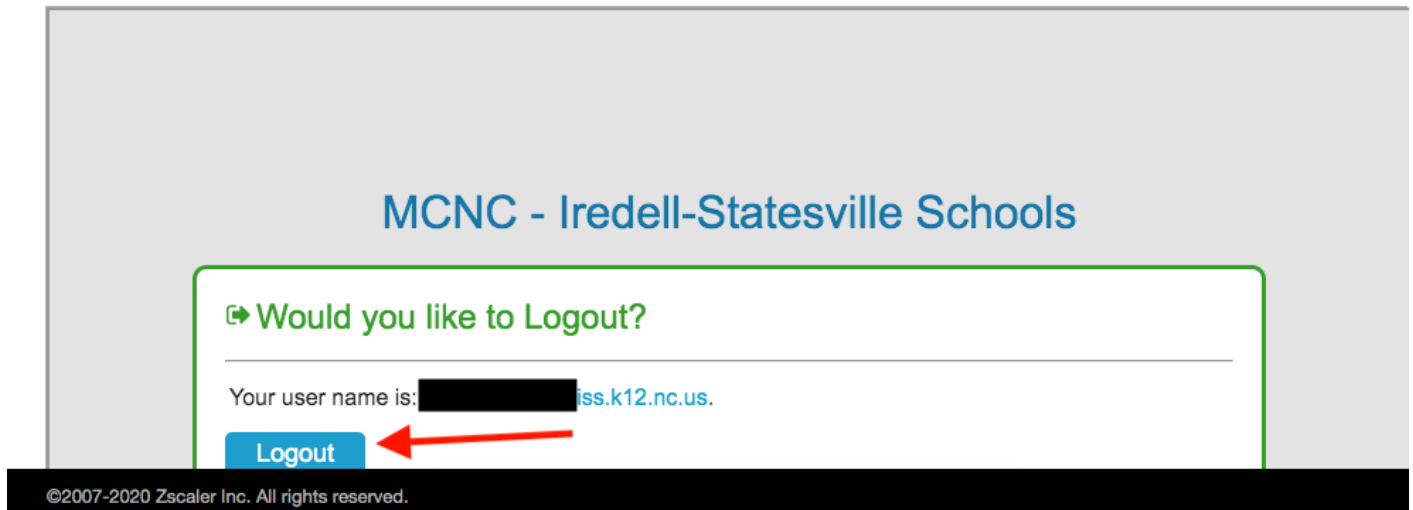
Your request is arriving at this server from the IP address 152.26.193.26

The Zscaler proxy virtual IP is 152.26.193.12.

The Zscaler hostname for this proxy appears to be one-pmcnc11a3-sme.

The request is being received by the Zscaler Proxy from the IP address 198.85.255.11

Your Gateway IP Address is 198.85.255.11



Step 3. After you are logged out, or if you have not previously logged into ZScaler, click in the top address bar of your browser and perform a simple google search for "iredell statesville schools" and you should be prompted to login to ZScaler as the screenshot shows below.







# Reset Chrome & zScaler

[https://drive.google.com/file/d/1-2Ru09r8\\_5ilZTIGYARxCOZFI1vFIQWp/preview](https://drive.google.com/file/d/1-2Ru09r8_5ilZTIGYARxCOZFI1vFIQWp/preview)

# How to Install & Use Screencastify

<https://drive.google.com/file/d/1FOFHDgadKQ9c6mo68IFr7n-OEvjwLGb/preview>