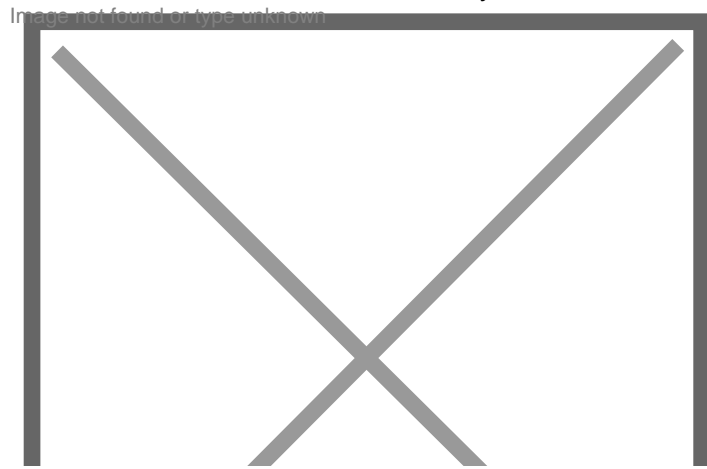


# Reset an Apple TV through iTunes

## Resetting Apple TV through iTunes

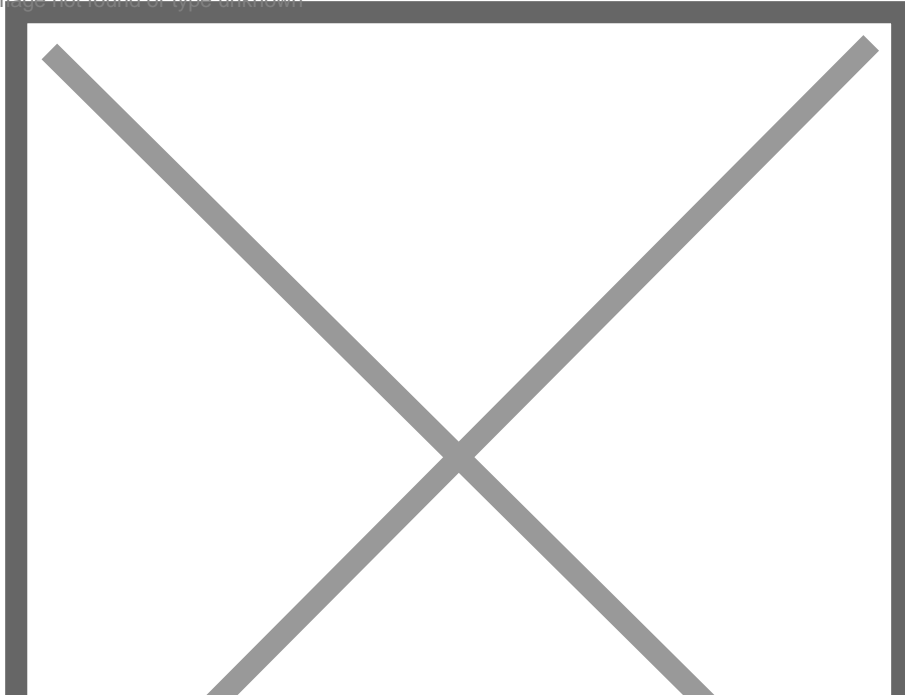
Install Itunes on your Dell laptop

Apple TV has to be hooked up to a monitor or tv so you can see the Apple TV screen through HDMI, Ethernet, Power, USB-C cable, and you need the remote control.



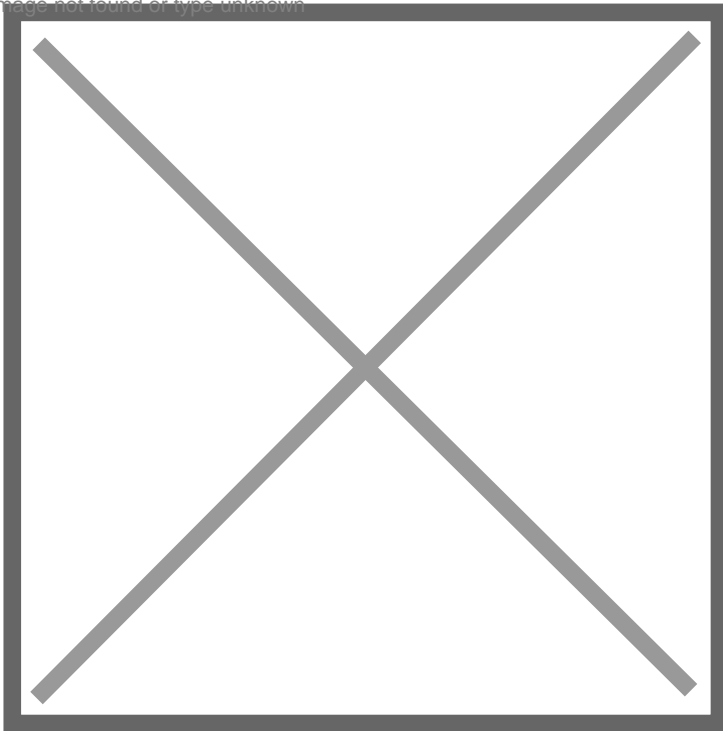
Connect USB-C Cable to Dell Laptop and Open Itunes if nothing opens click the Apple TV Icon.

Image not found or type unknown



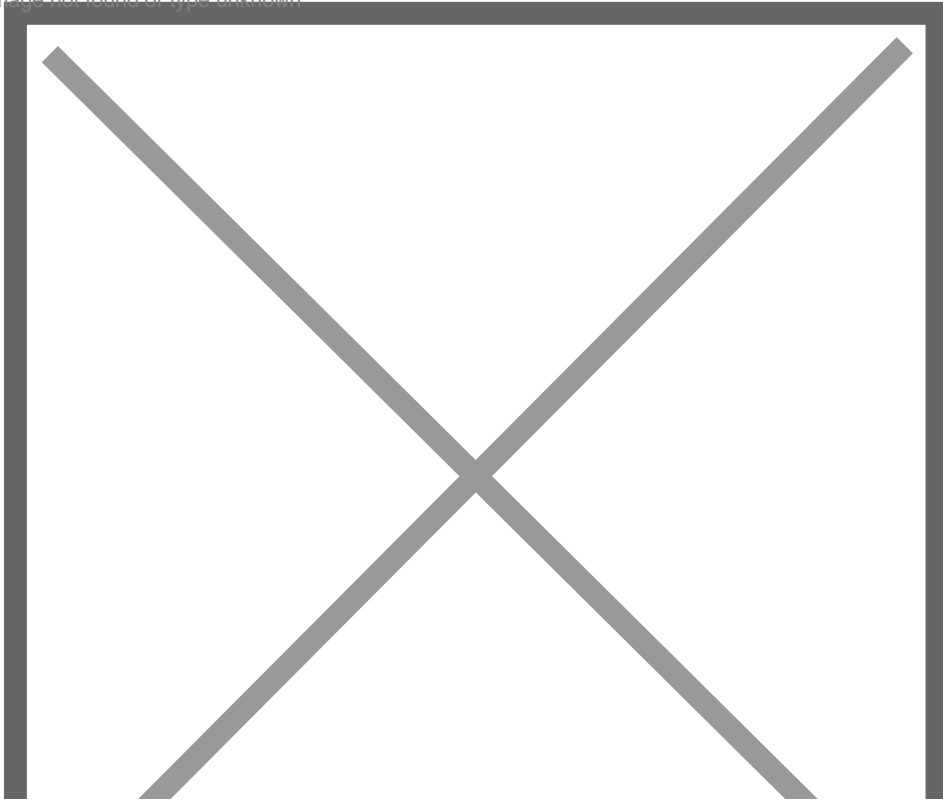
Click Restore Apple TV

Image not found or type unknown



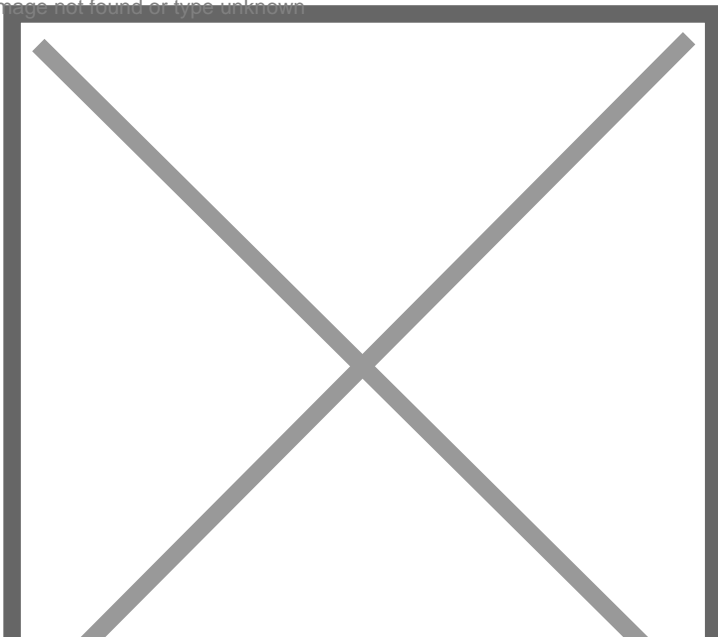
Click Restore and Update

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Once it is finished the note to disconnect USB-C cable- you can disconnect from Laptop and Apple TV and click ok

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If it fails restoring through iTunes use Apple Configurator. If it has failed both bring to bench repair. Bring Apple TV and remote.

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Revision #1

Created 9 February 2024 13:55:34 by Ethan Dancy

Updated 9 February 2024 13:56:45 by Ethan Dancy