

Pair an Apple TV Remote

If your Siri Remote or Apple TV Remote isn't working

If your remote isn't working as expected, learn what to do.

Try these steps first

1.

Stay within 20 feet (about 6 meters) of your Apple TV and move anything that blocks the path between your remote and the front of your Apple TV, television, receiver, and sound bar.

2.

[Charge your remote for 30 minutes](#) using a USB-C to USB or Lightning to USB cable and a USB wall charger.

3.

Unplug your Apple TV from the wall power outlet. Wait at least six seconds, then plug it back in.

If the volume buttons on your Apple TV remote stop working, [learn what to do](#).

Restart your remote

Apple TV remotes with TV/Control Center button

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If your remote still isn't working as expected, try restarting your remote.

1.

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Press and hold the TV/Control Center button and the Volume Down button

at the same time. Hold the buttons down for about 5 seconds, or until the status light on your Apple TV turns off and on again.

2.

Release the buttons. Then wait 5 to 10 seconds for a Connection Lost notification to appear on your TV screen.

3.

Wait while your remote restarts. When the Connected notification appears, you can use your remote.

Pair your remote

Apple TV remotes with Back (or I

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If your remote still isn't working as expected, try pairing your remote to your Apple TV again.

1.

Point your remote at your Apple TV. Make sure that the remote is about three inches from your Apple TV.

2.

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Press and hold Back (or Menu) and Volume Up for five seconds.

3.

If asked, place your remote on top of Apple TV to complete pairing.

If you can't pair your remote, make sure that your [Apple TV is updated to the latest version of tvOS](#). You can [use the Apple TV Remote on your iPhone or iPad](#) to navigate your Apple TV to check which version of tvOS you have.

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