

# Adding Cell Phones to the Network (Apple and Android)

- [How to Connect iPhone to ISS Network](#)
- [How to Remove ISS Network Certificate from iPhone](#)
- [How to Create Guest WiFi Codes for Visitors](#)
- [Connect an Android to ISS Network](#)

# How to Connect iPhone to ISS Network

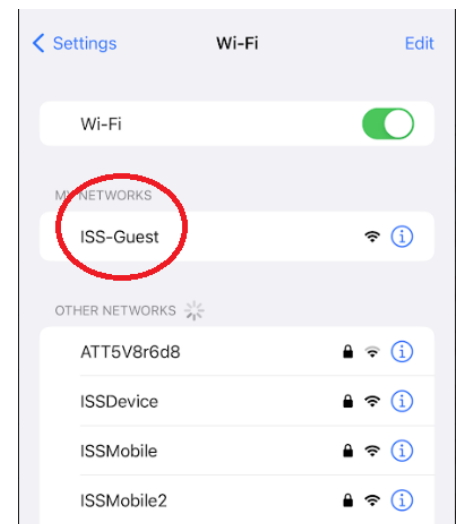
If you are looking for how to disconnect from the network, please follow these instructions linked here - [Remove ISS Network Connection](#)

1. Scan the QR Code below



OR

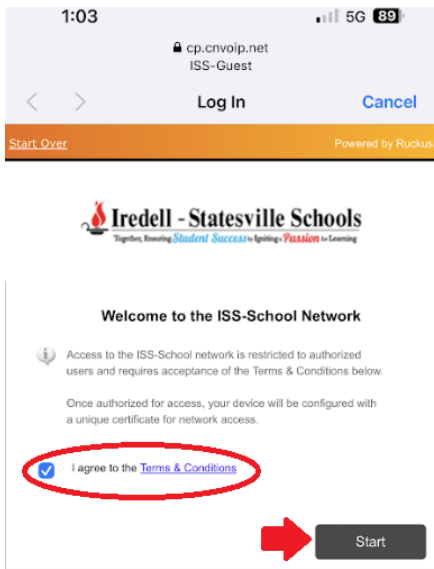
1. Connect to the network  
**ISS-Guest**



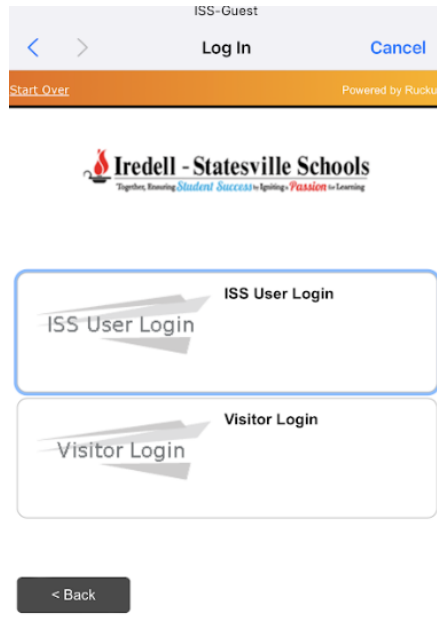
2. Read & Agree to our Terms & Conditions and check the box that you agree and then click **Start**.

3. If you are a Staff Member, click **ISS User Login**

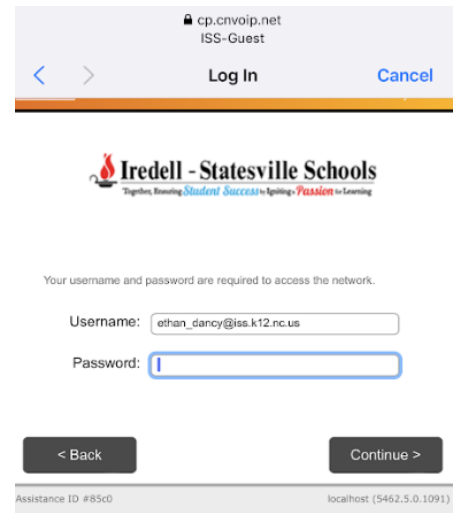
4. On the next Page, put your full email address and Password in and click **Continue**



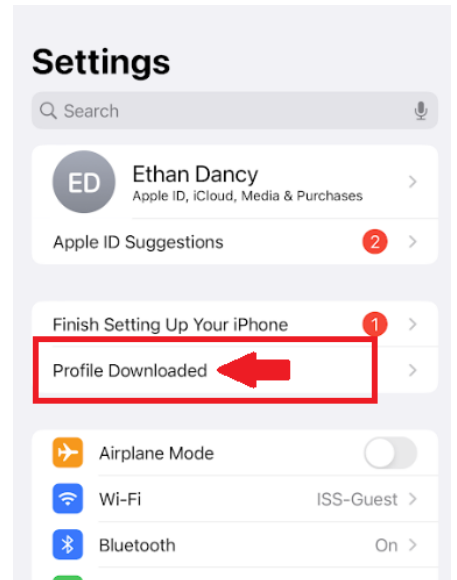
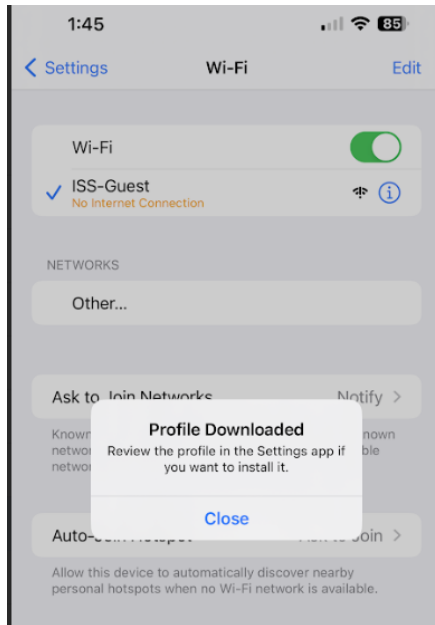
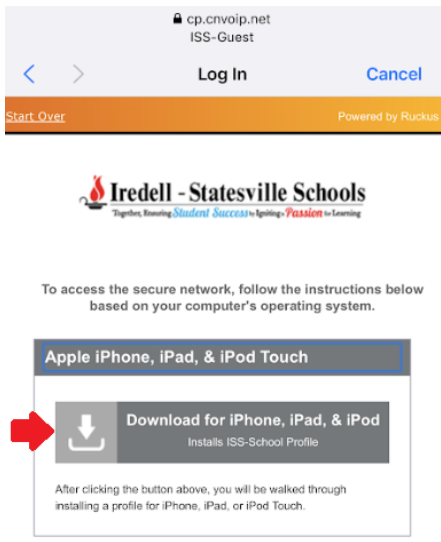
5. Download the certificate



6. It will then prompt you that the profile is downloaded. You can click on Close on the profile, and then go back to the Settings App on your phone.



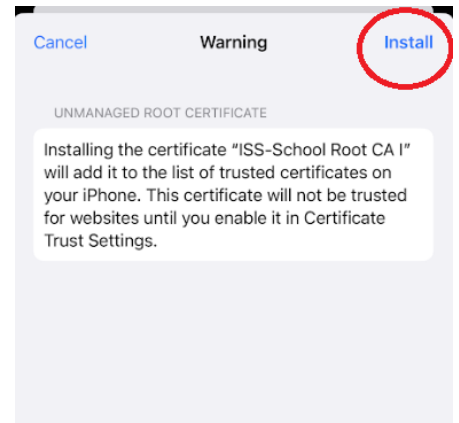
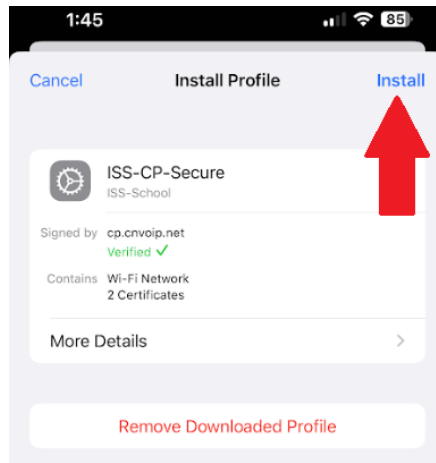
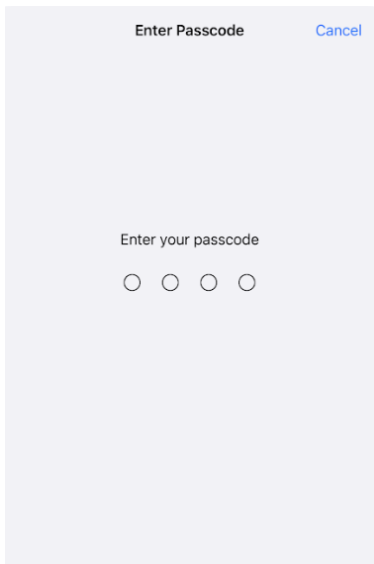
7. Up near the top of **Settings**, you will see a button that says **Profile Downloaded** - click on this



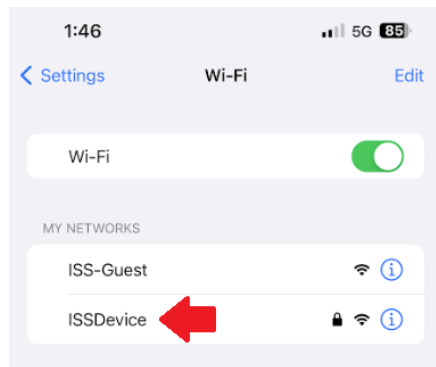
8. It will then ask you for your phone passcode.

9. It will then ask you to Install the Certificate. Click **Install** in the top right

10. If you receive a warning click **Install** again in the top right.



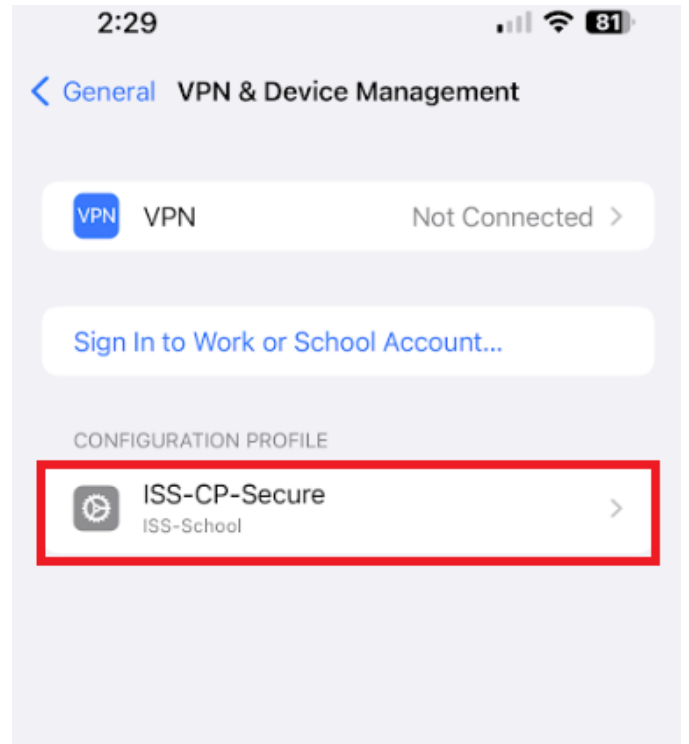
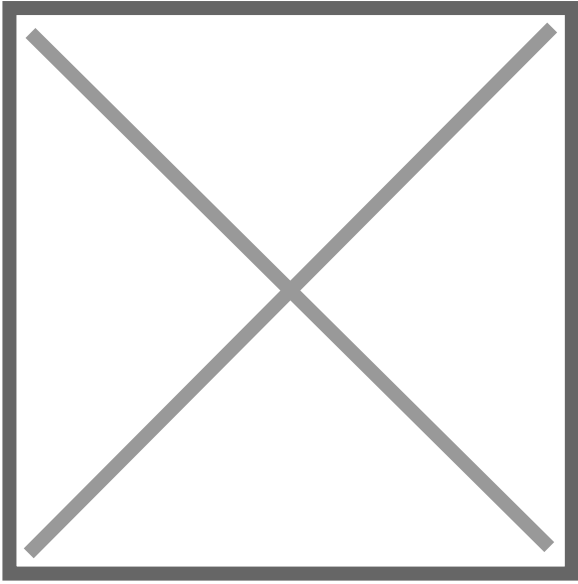
After all of these steps are completed you should now be able to go back to your WiFi Settings, and then connect to **ISSDevice** automatically.



# How to Remove ISS Network Certificate from iPhone

Step 1: Navigate to Settings > General > **Scroll down to VPN & Device Management**

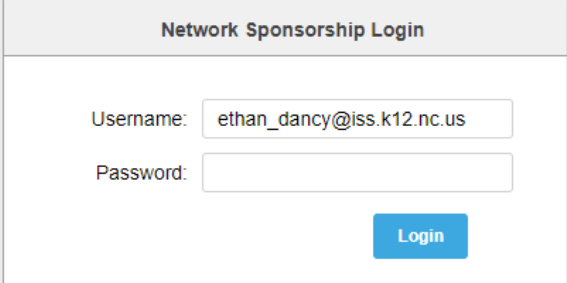
Step 2 : Select Configuration Profile **ISS-CP-Secure** and then click Remove



# How to Create Guest WiFi Codes for Visitors

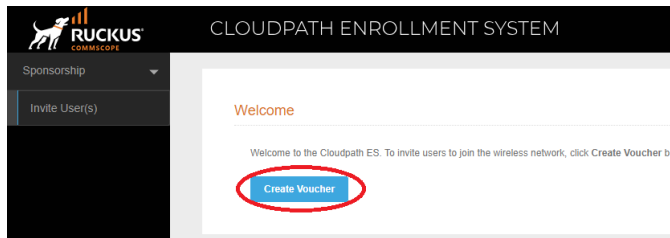
1. Go to <https://cp.cnvoip.net/portal/sponsor/ISS-School/>

2. Enter your full email address and password

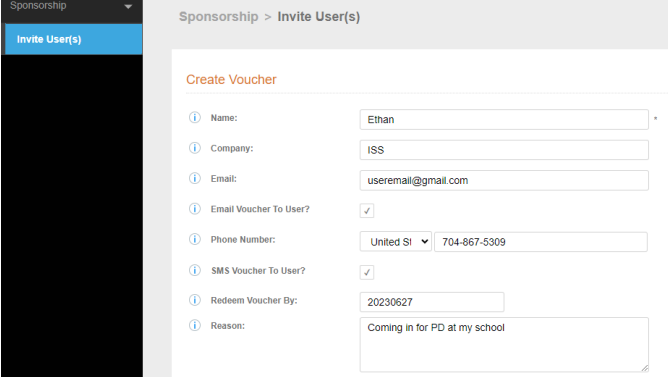


The screenshot shows a login form titled "Network Sponsorship Login". It contains two input fields: "Username:" with the value "ethan\_dancy@iss.k12.nc.us" and "Password:" which is empty. Below the fields is a blue "Login" button.

3. Click **Create Voucher**



4. Fill out the necessary information



The screenshot shows the "Create Voucher" form. The form fields are: Name: Ethan; Company: ISS; Email: useremail@gmail.com; Email Voucher To User? (checked); Phone Number: United States, 704-867-5309; SMS Voucher To User? (checked); Redeem Voucher By: 20230627; Reason: Coming in for PD at my school.

5. If you filled out their email address, or phone number then they should receive the voucher via email, or text. If not, you can provide them with the voucher here.

## Voucher Confirmation

The sponsored user will need to provide the voucher below to access the network. The voucher below has been emailed to the user at useremail@gmail.com.

Voucher:	ujh
Email:	useremail@gmail.com
Country:	United States
Phone Number:	
Name:	Ethan
Company:	ISS
Description:	Coming in for PD at my school
Redeem Voucher By:	20230627
Maximum Redemption Count:	1
Voucher List:	Site Admin

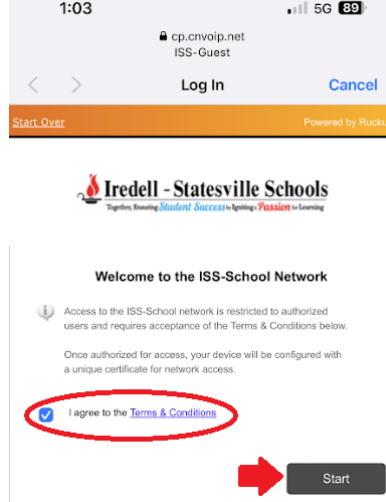
# Connect an Android to ISS Network

1. Scan this QR Code with your camera app

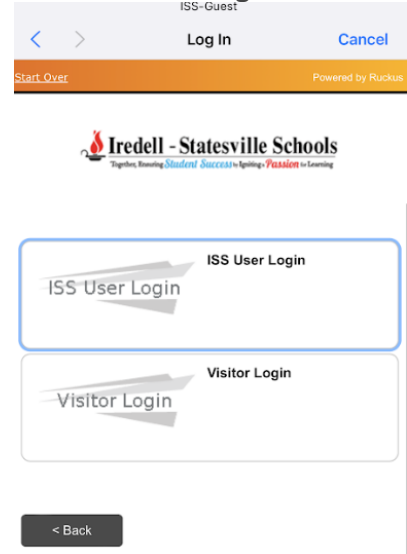
1. Scan this QR Code with your camera app



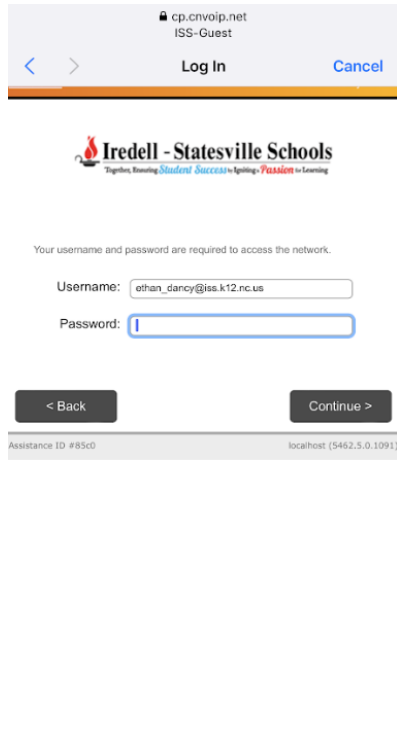
2. Read & Agree to our Terms & Conditions and check the box that you agree and then click **Start**.



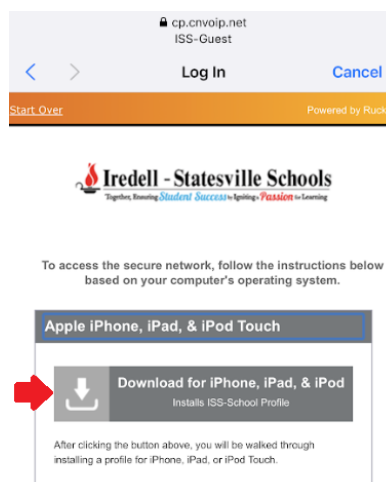
3. If you are a Staff Member, click **ISS User Login**



4. On the next Page, put your full email address and Password in and click **Continue**



5. Download the certificate for your phone. It should prompt you to install an App, from the Google Play store or locally.



6. After the app is installed, repeat steps 1-5 again.

After logging in, if it tells you the certificate is already in use, click remove and then click Next. It should redirect you to the Cloudpath App and then allow you to connect.

