

Adding Cell Phones to the Network (Apple and Android)

- [How to Connect iPhone to ISS Network](#)
- [How to Remove ISS Network Certificate from iPhone](#)
- [How to Create Guest WiFi Codes for Visitors](#)
- [Connect an Android to ISS Network](#)

How to Connect iPhone to ISS Network

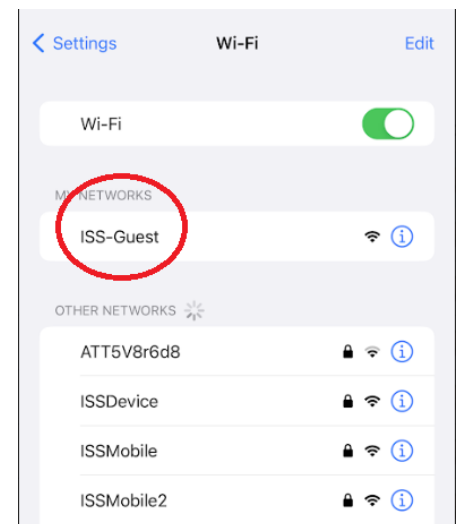
If you are looking for how to disconnect from the network, please follow these instructions linked here - [Remove ISS Network Connection](#)

1. Scan the QR Code below



OR

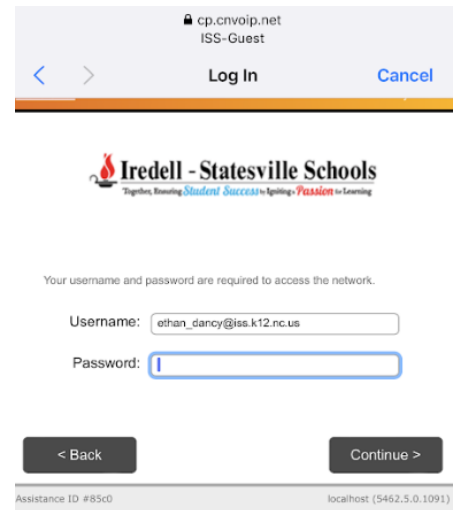
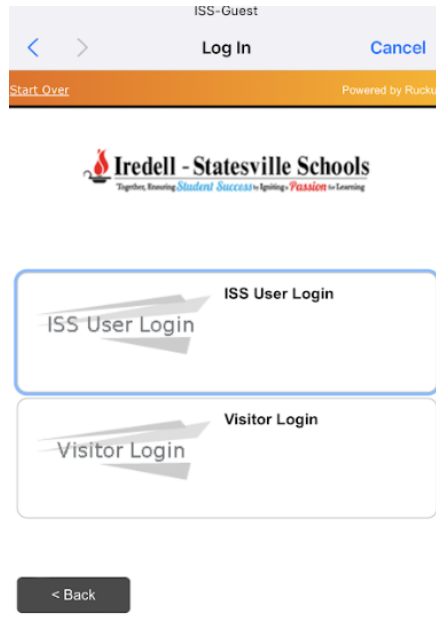
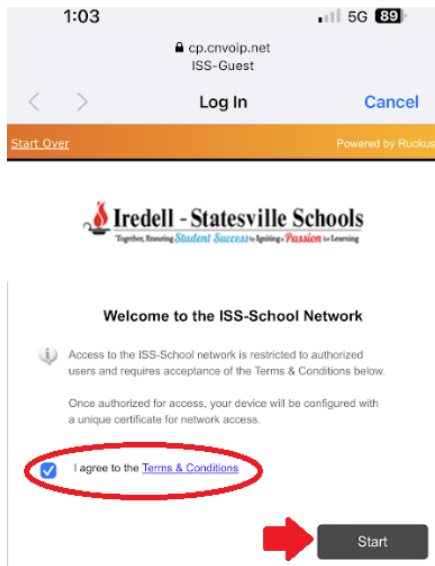
1. Connect to the network
ISS-Guest



2. Read & Agree to our Terms & Conditions and check the box that you agree and then click **Start**.

3. If you are a Staff Member, click **ISS User Login**

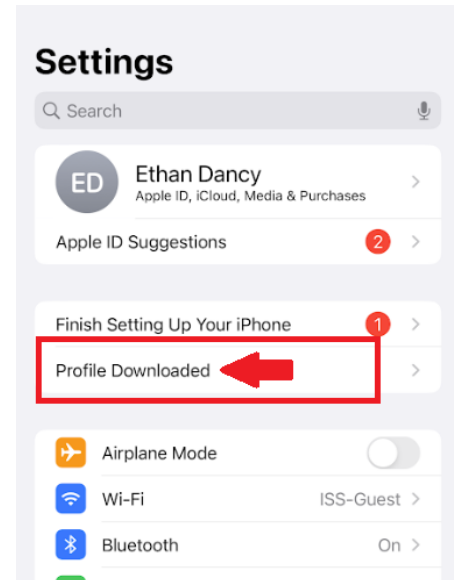
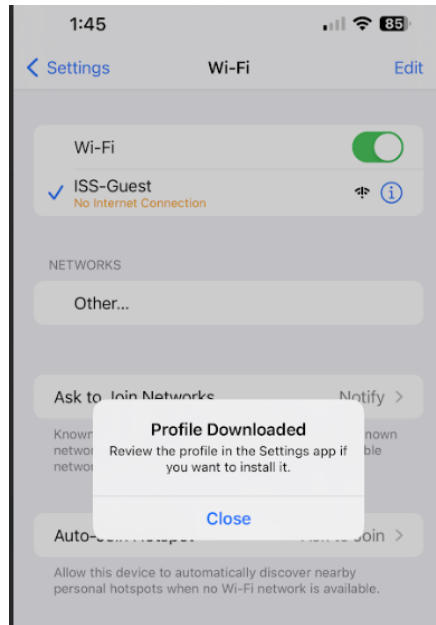
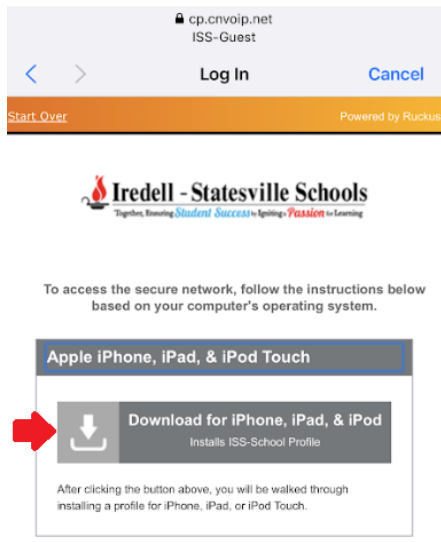
4. On the next Page, put your full email address and Password in and click **Continue**



5. Download the certificate

6. It will then prompt you that the profile is downloaded. You can click on Close on the profile, and then go back to the Settings App on your phone.

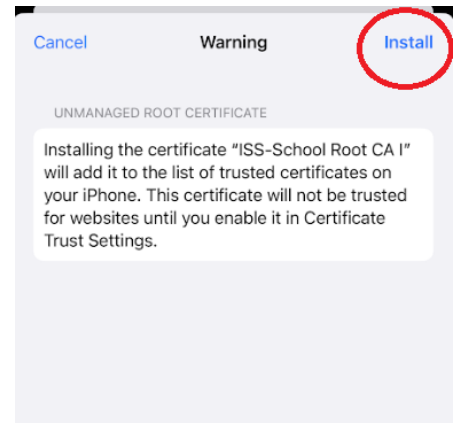
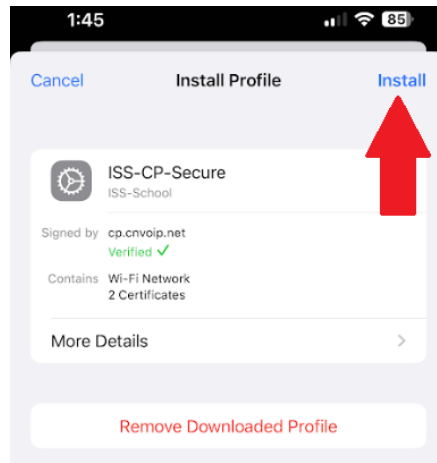
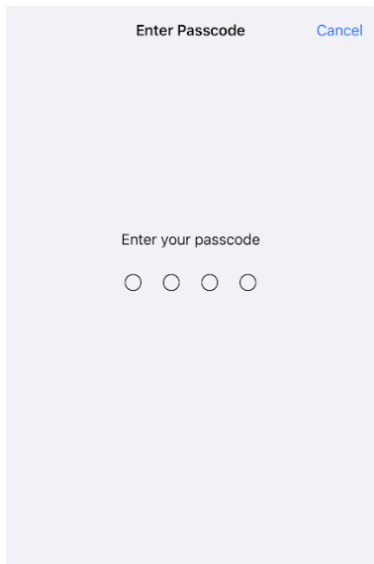
7. Up near the top of **Settings**, you will see a button that says **Profile Downloaded** - click on this



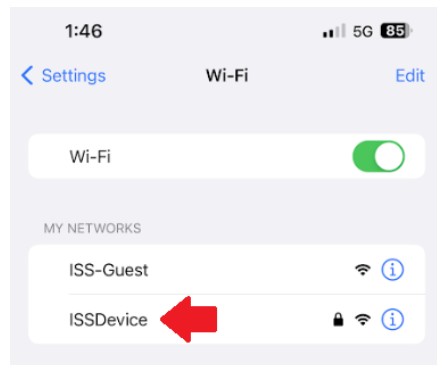
8. It will then ask you for your phone passcode.

9. It will then ask you to Install the Certificate. Click **Install** in the top right

10. If you receive a warning click **Install** again in the top right.



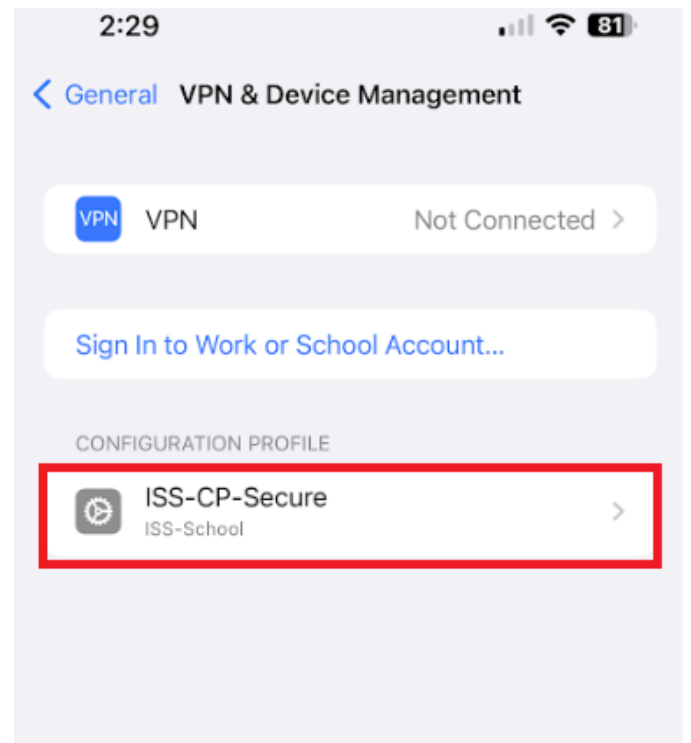
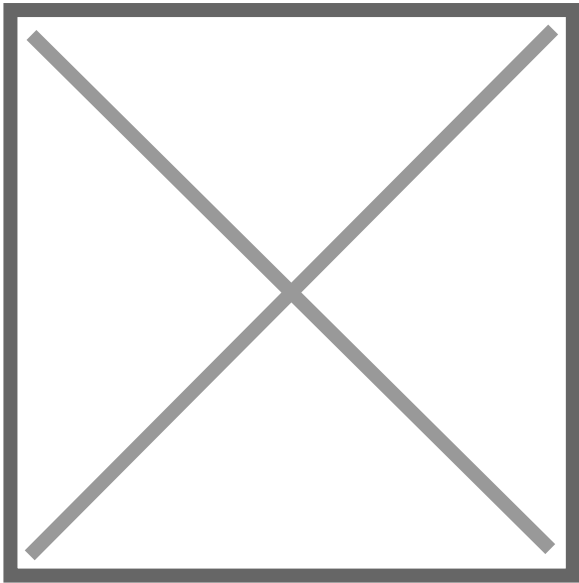
After all of these steps are completed you should now be able to go back to your WiFi Settings, and then connect to **ISSDevice** automatically.



How to Remove ISS Network Certificate from iPhone

Step 1: Navigate to Settings > General > **Scroll down to VPN & Device Management**

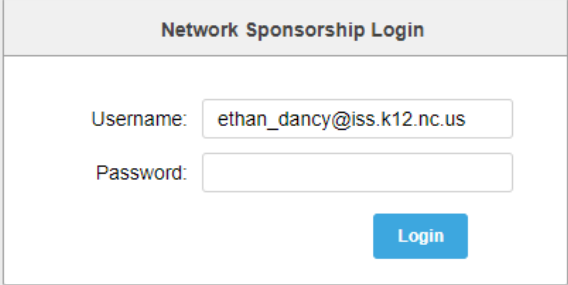
Step 2 : Select Configuration Profile **ISS-CP-Secure** and then click Remove



How to Create Guest WiFi Codes for Visitors

1. Go to <https://cp.cnvoip.net/portal/sponsor/ISS-School/>

2. Enter your full email address and password

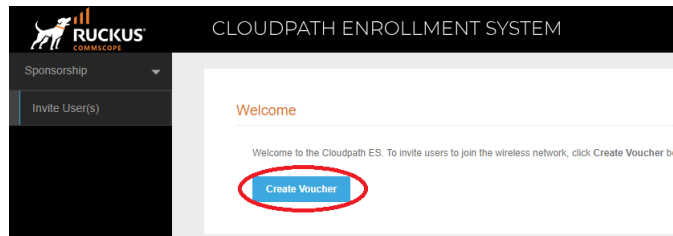


Network Sponsorship Login

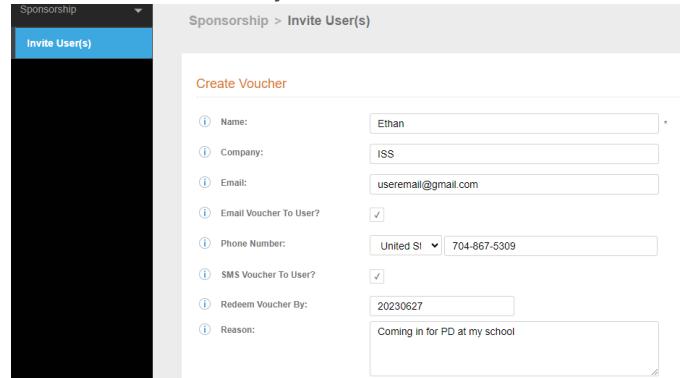
Username:

Password:

3. Click **Create Voucher**

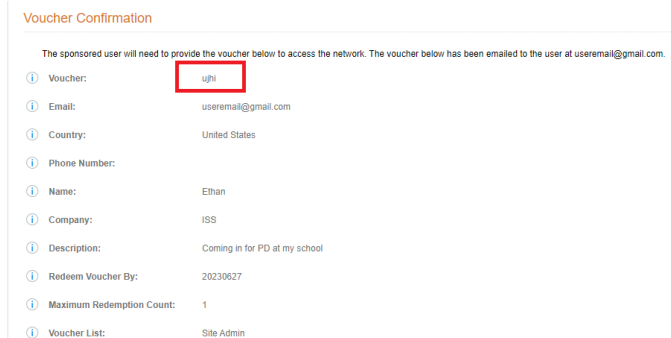


4. Fill out the necessary information



The screenshot shows the 'Create Voucher' form. The form includes fields for Name, Company, Email, Phone Number, and Reason. The 'Email Voucher To User?' and 'SMS Voucher To User?' checkboxes are checked. The 'Redeem Voucher By' field is set to 20230627. The 'Reason' field contains the text 'Coming in for PD at my school'.

5. If you filled out their email address, or phone number then they should receive the voucher via email, or text. If not, you can provide them with the voucher here.



The screenshot shows the 'Voucher Confirmation' page. It displays the voucher details for the user 'ethan_dancy@iss.k12.nc.us'. The voucher code is 'ujhl', which is highlighted with a red box. The page also shows the user's name, company, and the reason for the voucher.

Connect an Android to ISS Network

1. Scan this QR Code with your camera app

1. Scan this QR Code with your camera app



2. Read & Agree to our Terms & Conditions and check the box that you agree and then click **Start**.

1:03 5G 89

cp.cnvoip.net
ISS-Guest

Log In Cancel

Start Over Powered by Ruckus

Iredell - Statesville Schools
Together, Ensuring *Student Success* in *Learning* *Passion* in *Learning*

Welcome to the ISS-School Network

Access to the ISS-School network is restricted to authorized users and requires acceptance of the Terms & Conditions below.

Once authorized for access, your device will be configured with a unique certificate for network access.

☒ I agree to the [Terms & Conditions](#)

Start

3. If you are a Staff Member, click **ISS User Login**

ISS-Guest

Log In Cancel

Start Over Powered by Ruckus

Iredell - Statesville Schools
Together, Ensuring *Student Success* in *Learning* *Passion* in *Learning*

ISS User Login

Visitor Login

< Back

4. On the next Page, put your full email address and Password in and click **Continue**

cp.cnvoip.net
ISS-Guest

Log In Cancel

Iredell - Statesville Schools
Together, Ensuring *Student Success* in *Learning* *Passion* in *Learning*

Your username and password are required to access the network.

Username:

Password:

< Back Continue >

Assistance ID #8500 localhost (5452.5.0.1091)

5. Download the certificate for your phone. It should prompt you to install an App, from the Google Play store or locally.

cp.cnvoip.net
ISS-Guest

Log In Cancel

Start Over Powered by Ruckus

Iredell - Statesville Schools
Together, Ensuring *Student Success* in *Learning* *Passion* in *Learning*

To access the secure network, follow the instructions below based on your computer's operating system.

Apple iPhone, iPad, & iPod Touch

Download for iPhone, iPad, & iPod
Installs ISS-School Profile

After clicking the button above, you will be walked through installing a profile for iPhone, iPad, or iPod Touch.

6. After the app is installed, repeat steps 1-5 again.

After logging in, if it tells you the certificate is already in use, click remove and then click Next. It should redirect you to the Cloudpath App and then allow you to connect.

Start Over Powered by Ruckus

Iredell - Statesville Schools
Together, Ensuring *Student Success* in *Learning* *Passion* in *Learning*

Cleanup

You have previously registered devices with the following certificates. Please remove any certificates that are no longer needed.

The maximum certificate count has been exceeded. Please select certificate(s) to remove.

Keep Remove

ethan_dancy@staff.issnc.org
Last used 08/08/2023.
Issued 08/08/2023.
Installed on Apple Inc. iOS 16 (iPhone).
Valid until 08/08/2024.
Issued by ISS-School Intermediate CA 1.

< Back Continue >